



# An Explosion of Creativity with QR Codes

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Live Customer Conversation | August 2023



# Session Rules



1. Today is a conversation ... **so, let's talk!**
2. We'll share recording and resources after the session, so you can **stay engaged.**
3. Have **questions?** Submit them through the Q&A panel



# Your Hosts



**Luke Reynebeau (he/him)**

Sr. Director, Community  
Bitly



**Pawan Murthy (he/him)**

Product Manager  
Bitly



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## **Question:**

What's the most creative design or placement of a QR Code you've seen?



QR Codes IRL

# Making Workout and Fitness Tracking Easier

QR Codes used for:

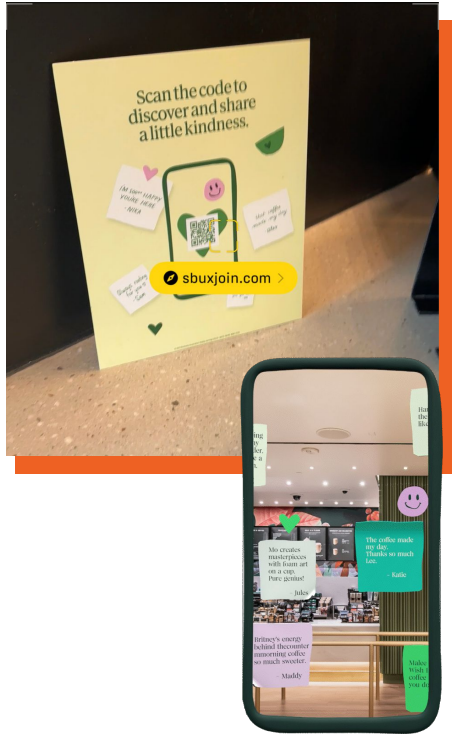
- Check-in on an exercise or weight lifting machine
- Scans take you to the mobile app, where users can log their workouts for that specific machine

**Outcome:** an easy way to track progress, using the devices you already have



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## Surprising Customers with Kindness



A little kindness is  
*never really little.*

Explore the AR experience to discover and share a little kindness



Scan the QR code with your phone to share the experience

- In-store customer delight
- An AR experience that customers can enjoy and that connect them to the brand

# The Explosion of Creativity with QR Codes



**Creativity with ...**

**How QR Codes  
are **Delivered.****

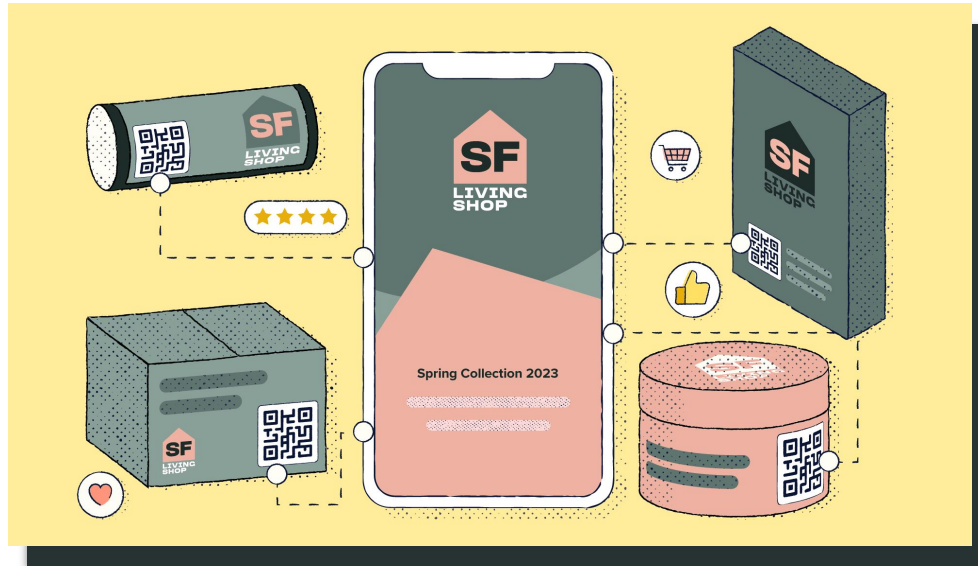


Source: QR Code AI



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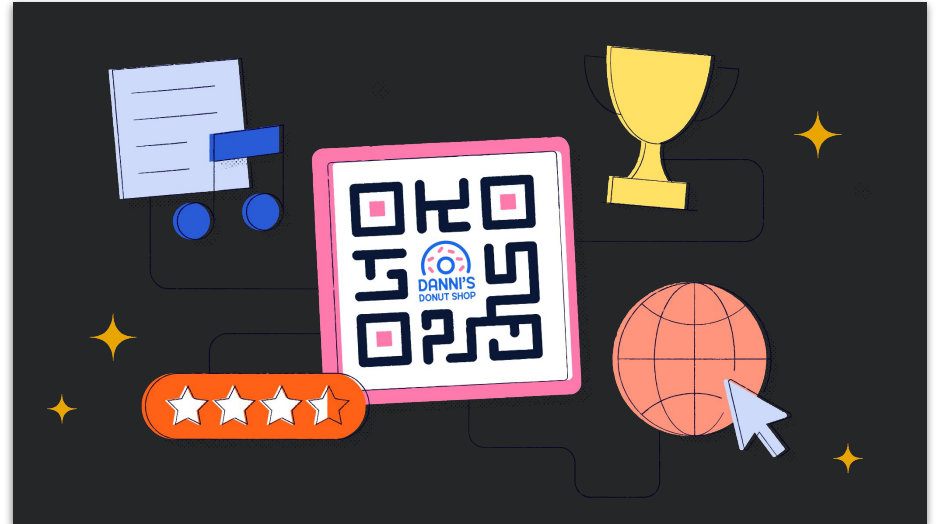
## Creative QR Codes that Stand Out Are:

- Credible
- Compelling
- Clear

# Creativity in how QR Codes **work**.

## QR Codes That Build Closer Connections:

- Make expected interaction easier
- Create an unexpected experience
- Have a clear “post-scan” payoff
- Are personalized and full of context



# **How-To:** Use QR Codes for Connection



*“ We need a geo-redirect solution so that when someone scans our QR code in the US it takes them to a different end destination, than someone scanning the QR code who's in France ”*



*“ I need to have a QR code link to a map of my neighborhood. How can I do that and how do I publish it on my website that uses WordPress? ”*



QR Codes in Action

## Offer your Audience Closer Connections with you and your Mission

Do *more* for your in-person audience:

- offer QR codes for in-person exclusives and discounts
- collect feedback in real-time
- make the next action easy for your customers



### Bitly QR Code Use Cases



Printable QR  
Code file types



Customizable QR  
Codes with branding



Digital QR Codes for  
email campaigns



QR Code scan data  
and analytics



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QR Codes in Action

## Connect your In-Person and Digital Experiences

Make it easy for customers to find:

- nutritional information for products in your store
- a list of upcoming benefits or events
- your full inventory of products or services



### Bitly QR Code Use Cases



Printable QR  
Code file types



Mobile deep linking  
via short links



Scan location data  
and insights



Share product  
information on-pack



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## QR Code Use Cases are *Endless*.

- “Follow us on Social” on marketing materials
- Location-specific landing pages
- Digital business cards (or links to personal LinkedIn)
- Product or nutritional information on packaging
- Volunteer signup or donation drives at charity events
- “Secret” surprise and delight QR Codes hidden in brick and mortar place of business
- Link on packaging to product instructions / how-to videos
- Digital signage placement to find additional learning materials
- Real-time customer feedback

- Augmented Reality “try it on” clothing experience
- Scan to “check-in” and unlock a discount or prize
- Audio or video version of printed materials
- “Contact Us” or feedback form
- In live or virtual presentations
- Direct to a link-in-bio page with updated promotions, news and events
- A/B test interest in your new products or offerings, by geography or location
- On invoices or on in-store receipts to discounts, promo codes or more information about products
- Waiting room scans to fill out intake forms





# QR Codes Make Connection Experiences Easier

Bitly QR Codes and QR Code Generator use shows us that QR Codes help businesses and people:

- Connect more quickly
- Create more personalized experiences
- Start two-way conversations



# Read the Full 2023 Bitly QR Code Trends Report



Scan to Access the  
Entire Report



# QR Codes in your Creative Tech Stack



# How QR Codes work with *your* tech stack.

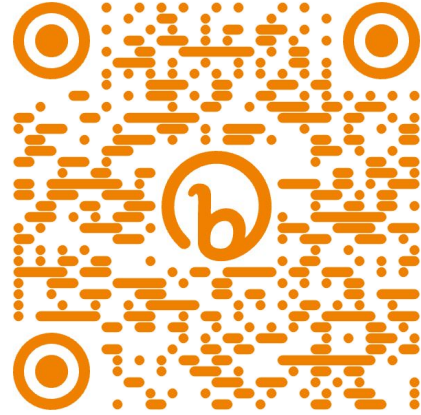
- **Seamlessly connect** your Bitly and Canva accounts
- **Access your Bitly connections** – short links, QR Codes and analytics
- **All Bitly plans** have access to the integration and plan features in Canva
- **Create entirely new QR Codes and links** directly inside the Canva app – with the ability to change the background color



[bitly.is/canva-creativity](https://bitly.is/canva-creativity)



# Live Demo: Canva + Bitly



[bitly.is/canva-creativity](https://bitly.is/canva-creativity)



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# Questions



**Thank you!**

